

- * Totally Interactive with Work Order Processing.
- * Supports All Types of Work Orders including Installations and Recurring Services.
- * Totally Flexible in Setting / Resetting or Canceling Schedules.
- * Blocks Employee Time-Off.
- * Notifies of Special Issues for any Given Customer.
- * Supports Dealer's "Rules" About Scheduling Like: Number of Calls Per Day; Restricted Time Slots per Tech; Regular Working Hours; and so on.
- * Can Optionally Be Linked to Mapping Software to Provide Daily Maps and Driving Instructions.
- * Service Available to GeoCode Your Customers' Addresses for Automatic "Proximity" Highlighting.

Now: Your Schedules are Viewable by All Who Need to See Them.

Now: You can have Non-Technical Staff Set Appointments while taking the Customers' initial call.

Now: You can Save Time Wasted and Improve Customer Relationships by Scheduling On Request.

Now: You can Enforce Rules like "Don't OverBook".

Now: You can set Appointments that Reduce Travel Costs by Scheduling Appointments Close to Each Other.

Now: You Can Reduce or Eliminate Lost Time Spent Trying to Recontact Customers to set Actual Appointments.

The WaterSoft-Ware® Service Scheduler Saves Time and Money While Making Customers Happier!

For more information contact:

**Commercial Business Systems, Inc.
614 E 4th ST, PO Box 1439, Marion, IN 46952
765-662-9851 800-331-2560
sales@watersoftware.com**

Email Address:

WaterSoft-Ware®

Presents The On-Screen Service Scheduler™

All the Tools you need to
Schedule Service Efficiently and Effectively

WEEK AT A GLANCE DISPLAY

WIP PRACTICE COMPANY	WEEK AT A GLANCE EMP 003 ON 03/18/2006 D 0*M						
EMP NAME	FRI-03/17	SAT-03/18	SUN-03/19	MON-03/20	TUE-03/21	WED-03/22	THU-03/23
002HERMAN	5/ 0/ 4 WABASH IN MATHEWS I MARION IN UPLAND IN MARION IN	3/ 0/ 5 AMBOY IN FOMLERTON MARION IN	0/ 0/ 0	9/ 0/ 4 MARION IN MARION IN UPLAND IN LAFOUNTAI MARION IN MARION IN MARION IN CONVERSE FAIRMOUNT	5/ 0/ 4 GAS CITY AMBOY IN MARION IN LAFOUNTAI CONVERSE	12/ 0/ 4 MATHEWS MARION IN GAS CITY MARION IN MARION IN VAN BUREN FAIRMOUNT WARREN IN MARION IN MARION IN MARION IN AMBOY IN	5/ 0/ 4 EATON IN EATON IN MARION IN FAIRMOUNT
003JERRY T	0/ 0/ 0	3/ 0/ 0 VAN BUREN WABASH IN MATHEWS I	2/ 0/ 4 MARION IN GAS CITY	7/ 0/ 0 SWEETSER LAFOUNTAI VAN BUREN	3/ 0/ 5 MARION IN MATHEWS MARION IN	14/ 0/ 4 FAIRMOUNT MARION IN MARION IN	5/ 0/ 0 VAN BUREN MARION IN

ENTER >RET<=CONTINUE ><=<BACK UP or >?=<DISPLAY OPTIONS

- ☆ Finds the nearest Service Call already Scheduled.
- ☆ Highlights the Closest Calls each day for each Service Tech.
- ☆ Facilitates Setting Service Appointments During The Initial Customer Call.

EASY TO NAVIGATE

- * Move Forward/Backward One Week at a Time.
- * Move Up/Down Through Service Tech Schedules.
- * Drop Down Screen for Options.
- * Drill Down to Greater Detail To Evaluate Current Service Commitments.
- * Move Through WorkOrder / Service Inquiry / Scheduling As Needed.